Claire Muller

**ITWP 2600** 

4/4/24

## Chapter 8 Exercise

One company I found that provides technical support for Apache Web Server users is A-Team Systems (https://www.ateamsystems.com/). This company claims to have 24/7 support services and a professional, experienced staff. They are entirely U.S. based, ensuring the best security, controls, compliance, and communication. They support Apache HTTPd with PHP, Python, node.js, Varnish, and HA Proxy. The company charges \$165 an hour for normal support, and they also offer discounted support hour blocks. A-Team Systems additionally provides technical support for operating systems like Linux, other web servers, and databases. They are dedicated to providing expertise on these technical systems, so their users never have to worry.

Another company that provides support for Apache Web Server is Pantek (<a href="https://pantek.com/">https://pantek.com/</a>). They also claim to have 24/7 expert software support as well as incident response, software updates, professional services, system administration, and migrations and integration. Under Apache configuration and use, they list SSL certificates and configurations, PHP configuration and upgrade, .htaccess, mod\_rewrite and related, and performance tuning and optimization. Other features include Apache and module upgrades, PCI scanning and remediation, and DoS attack detection and remediation. I was not able to locate any pricing information on Apache support. Pantek provides a variety of services related to Linux support and cloud services support.